NOTE FROM THE CHIEF EDITOR

UCSI University is proud to present the 3rd Volume 2nd Number of UCSI International Journal for the Advancement of Science & Arts (IJASA).

In this issue a total of five papers were accepted for publication. The first paper is Development of a Knowledge-based Tool in Facilitating Course Exemption Process. The paper discussed a knowledge-based tool to facilitate course exemption process. The knowledge-based tool serves as a tool to support and assist program leaders in granting course exemption to students.

The second paper chosen is User Experience Test For A Knowledge-based Tool. In this study, an experiment is carried out in the faculty and the purpose of the experiment is to allow end users to evaluate the prototype, at the same time gather further requirements from the end users. The evaluation report shows that the respondents are not fully satisfied with the proposed tool although the idea of developing the tool is good. However, they find the tool useful and help to increase the efficiency of their work.

The third paper is The Impact of Transformational Leadership Practices on Job Satisfaction of PHEI Lecturers. This paper aims to empirically investigate the relationship between transformational leadership of the CEO / principal and the job satisfaction of lecturers in private higher educational institutions (PHEI). Multiple Regression Analysis was employed to test this relationship and it was found that the results provided an extent of support to the main hypothesis.

The fourth paper is entitled Factors That Influence Visitors’ Satisfaction Toward Kuching Waterfront. The study provides the strengths and weaknesses of the Kuching Waterfront to the local and foreign tourists. The factors such as infrastructure factors, image, safety and security are very important to ensure a high level of visitors’ satisfaction toward the Kuching Waterfront.

The last paper in this volume is The Influence of Emotional Intelligence and Creativity on Work Performance and Commitment. This paper seeks to examine the relationship between emotional intelligence and creativity on employees’ work commitment and work performance. It will contribute to the body of knowledge by filling the gap of the literature and will appear as a reference for those who help in the initiating process.

The entire volume is a must read as it is a compilation of researches, valuable ideas and knowledge by practitioners, academicians and contributors, that should be added to your library of collections.

I would like to thank all reviewers for their invaluable contributions to making this issue a success.

Thank you.