

# Announcement

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## **ANNOUNCEMENT #3 TO ALL INTERNATIONAL STUDENTS DURING COVID-19 PANDEMIC**

1. The National Recovery Plan (NRP) Phase 1: 1 June, 2021 until further notice

With regards to the announcement made by The Government of Malaysia, Phase 1 of the NRP which was scheduled to end on 28 June has been extended indefinitely. This is until the total number of COVID-19 cases reach below 4,000; usage of ICU beds is at a minimum; and the population is 10% fully vaccinated. In Phase 1 of the NRP, the SOPs of the MCO 3.0 continue to apply and selected essential sectors are allowed to operate.

1.1. All international students must remain in their respective localities and continue learning via online platforms. Off-campus students who are involved in research activities that require campus facilities must obtain a permission letter from the Faculty Dean/Director for movement to and from campus.

1.2. Students who have applied for Visa Approval Letter (VAL) are allowed to enrol and attend online classes once the EMGS Approval Letter is issued by Education Malaysia Global Services (EMGS).

1.3. International students are permitted to enter Malaysia with full compliance to the rules set by the Government including the Ministry of Higher Education Malaysia and the Malaysian Immigration Department. Additional information is available on the Education Malaysia website <https://educationmalaysia.gov.my>

2. International Office Operations

2.1. The operations of the International Office will be in accordance with the announcement of the Ministry of Higher Education (MOHE) Malaysia. To reduce physical contact at the counter, the International Office will be closed. However, staff will be working from home. All correspondences and enquiries will be done via email ONLY. Face-to-face online consultations with the International Office staff are available through Microsoft Teams during office hours on appointment basis.

2.2. For further information contact:

Visa Approval Letter (VAL)/Visa Renewal/Other Pass/Passport/i-KAD

Email: [vpu@ucsiuniversity.edu.my](mailto:vpu@ucsiuniversity.edu.my)

Microsoft Team appointment: [Request via email](#)

Arriving to Malaysia / Quarantine Pickup / Post-Quarantine Reporting

Email: [ist@ucsiuniversity.edu.my](mailto:ist@ucsiuniversity.edu.my)

Health & Medical Insurance

Email: [My.customer@aia.com](mailto:My.customer@aia.com)

Contact No.: [1300-88-1899](tel:1300-88-1899)