

# Essential Tips courtesy of CEC-JPC

At the Interview (Part 1)

By Destenie Chua





"By failing to prepare, you are preparing to fail."

Benjamin

Franklin

### #1: Get things in order

#### • Have a checklist

 Make a list of the things you need to bring, and 'check' them off before going to an interview.

### Make sure you have everything you need

- Make sure you have everything that you need for the interview.
- Remember to bring along a copy of your résumé and the necessary certificates.



"You are not fully dressed without a smile."

### #2: Smile

- Smile like you mean it
  - Practise putting on a genuine smile in the mirror. Try mouthing the number EIGHT (8) and you will see yourself smiling.

#### Smile and be nice to everyone you see at the interview

- Smile. Shake hands. Introduce yourself.
- Bear in mind that when you walk into an interview, everyone in there could potentially influence your employment at the company.
- Be enthusiastic about being there





### #3: Mind your language

- Use the proper language
  - Find out the language used, and brush up on it
  - There is no 'lah' in the English language
  - Refrain from mixing up your languages
- Strictly NO foul language
- Be professional, not emotional
  - Use "Dear Mr Sylvester", and not "What's up, bro"



"When someone gives you their time, be courteous and return them your undivided attention."

### #4: Be attentive

- Listen carefully to the questions being asked
- Be attentive to clues
  - Listen and learn from the conversation during the interview about the company and the position applied for.
- Give the interviewer your undivided attention
  - Maintain eye contact.
  - Be aware of your body language. Try to avoid unnecessary gestures or tapping your feet.



### **#5:** Be responsive to questions

1. Listen
2. Understand
3. Communicate

- If you are unsure of any questions asked, clarify.
  - Do not zone out or stay silent while the interviewer is waiting for a response.
- Be honest
  - Do not exaggerate or beat around the bush.
  - Be tactful with your answers.
- Do not avoid negative questions
  - If you've been asked about your weaknesses or mistakes, share carefully, then refocus on some of your positive works.



## **UCSI University**

# Tune in next week for more Essential Tips courtesy of CEC-JPC