

# FAQ

## Frequently Asked Questions on Entry Procedure for International Students Back To Campus



**1. Which categories of international students are allowed entry into Malaysia?**

These are the categories of **international students who have received the complete dose(s) of COVID-19 vaccination** that are allowed entry into Malaysia:

- i. All existing and new international students **except those who come from countries listed in the banned list**;
- ii. International students who are citizens of the United Kingdom (UK); and
- iii. International students participating in mobility and Edutourism programmes.

Note: All legitimate dependents of international students are allowed entry into Malaysia **except those who come from countries listed in the banned list**.

All international students and legitimate dependents will have to apply for permission to enter Malaysia via Education Malaysia Global Services (EMGS), subject to the approval of the Director-General of Immigration Department Malaysia (DGIM).

**2. What do international students and legitimate dependents need to do prior to their departure should they be allowed to enter Malaysia?**

- i. All individuals must have a completed course of doses of COVID-19 vaccination;
- ii. Apply for permission to enter Malaysia (MyTravelPass) via EMGS system at [www.educationmalaysia.gov.my](http://www.educationmalaysia.gov.my);
- iii. Once the Entry Approval Letter (EAL) with approval from the DGIM is received, please download and save it for proof during arrival to Malaysia;
- iv. Ensure a negative result of the RT-PCR COVID-19 swab test seventy-two hours before flying to Malaysia;
- v. Download MySejahtera app on your phone and complete all the required information three (3) days before arrival;
- vi. Make online payment for the full quarantine charges and COVID-19 swab tests via the MySafeTravel system or the MyQR by MyEG application at [www.myeg.gov.my](http://www.myeg.gov.my). Then, present the payment slip at the International Entry Point; and
- vii. Present the EAL during check-in.



**3. What information is required to apply for permission to enter Malaysia?**

International students and legitimate dependents are required to provide this information:

- Full name (as stated in passport);
- Nationality;
- Passport Number;
- Name of University/College;
- Details of Study Programme;
- Telephone Number;
- E-mail address;
- Current Location (Country);
- Date of Departure/Arrival and Other Flight Details;
- Consent Form for Payment of Covid-19 medical care;
- Vaccination certificate; and
- Other relevant information if required.

**4. Can international students apply directly to the Immigration Department for permission to enter Malaysia?**

**NO.** All applications for permission to enter Malaysia must be made via EMGS.

**5. Are international students and legitimate dependents required to undergo COVID-19 swab test in their home countries before entering Malaysia?**

All individuals **must** provide proof of a negative COVID-19 test taken up to **seventy-two (72) hours** before flying to Malaysia. The swab test report will have to be presented to the officer on duty at the International Entry Point upon arrival.

**6. Does the COVID-19 Swab Test Report need to be translated into English?**

**YES.** Only English COVID-19 Swab Test Reports are accepted for the purpose of verification by authorities upon arrival in Malaysia.

**7. Are COVID-19 Swab Test Results exceeding seventy-two (72) hours prior to the date of departure accepted at the International Entry Point?**

**NO.** Any COVID-19 Swab Test Results exceeding seventy-two (72) hours prior to the date of departure **are invalid**. International students **must** undergo the RT-PCR COVID-19 Swab Test **within seventy-two (72) hours** before flying to Malaysia.

**8. Do existing international students from abroad need to undergo the mandatory quarantine before returning to campus?**

**YES.** All international students from abroad must undergo the mandatory quarantine at designated Quarantine Stations for **fourteen (14) days**. The 14-day quarantine will be extended for another 7 days (totalling to 21 days of quarantine) if there is a need to do so based on the risk assessment result done on the 14th day of quarantine. The extended quarantine will be carried out at the same quarantine station.

**9. When will the COVID-19 Swab Test be carried out?**

International students and legitimate dependents **must** undergo the RT-PCR COVID-19 swab test **seventy-two (72) hours before flying** to Malaysia. They will undergo another health screening at the Ministry of Health (MOH) Screening Counter at the International Entry Point upon arrival at the airport. Only those who have completed the COVID-19 Swab Test with no symptoms will be allowed to proceed to the Immigration Department of Malaysia Counter. The next swab test will be done on the 10th day of quarantine. For those who have to undergo an extended quarantine, another swab test will be done on the 18th day, if necessary.

**10. Are costs for the COVID-19 Swab Tests fully covered by the Government?**

**NO.** All costs, implied or otherwise, including, but not limited to COVID-19 Swab Tests throughout the entire process of entry into Malaysia to the end of the quarantine period will be fully covered by the student.

**11. Are international students allowed to choose their Quarantine Stations?**

**NO.** All Quarantine Stations are designated by National Disaster Management Agency (NADMA).



**12. What are the international students' responsibilities during the quarantine period?  
International students need to do these things:**

- a. Take the swab test(s):
  - i. International students **in quarantine for 14 days** will take another RT-PCR COVID-19 swab test **on the 10th day of quarantine**; and
  - ii. International students who have to **undergo an extended quarantine for another 7 days** will take another RT-PCR COVID-19 swab test **on the 18th day**, if necessary.
- b. **Do a health self-assessment every day** using the Home Assessment Tool in the MySejahtera application **throughout the entire quarantine period from the date of arrival**.

**13. What is the responsibility of Higher Learning Institutions (HLIs) when international students undergo the mandatory quarantine?**

HLIs are required to do these things:

- a. Identify the Quarantine Stations that their students are located at via EMGS; and
- b. Plan an efficient and smooth students transfer process from the quarantine station back to campus for a pleasant and safe journey.

**14. Are costs for the mandatory quarantine fully covered by the Government?**

**NO.** All costs, implied or otherwise, including, but not limited to mandatory quarantine throughout the entire process of entry into Malaysia to the end of the quarantine period will be fully covered by the student.

**15. What is the estimated cost that international students needs to pay ?**

CHARGES FOR THE COVID-19 SWAB TEST AT THE INTERNATIONAL ENTRY POINT AND MOH FACILITIES	
COVID-19 SWAB TEST	FEE
RT-PCR	RM250.00
QUARANTINE COST	
ACCOMMODATION / OPERATING COST	FEE
Accommodation Cost (RM150.00/day)	RM2,100.00 (14 days) RM3,150.00 (21 days)
Fixed Charges (Quarantine Station Operations)	RM2,600.00

**16. When does the payment for the COVID-19 Swab Test and Quarantine Costs need to be made?**

Full payment for the COVID-19 Swab Test and Quarantine Costs needs to be made online before entering Malaysia. The payment slip must be presented to the officer on duty at the International Entry Point.

**17. Are international students allowed to go to the HLIs by themselves at the end of their quarantine period?**

**NO.** International students are not allowed to go to the HLIs by themselves at the end of their quarantine period without the knowledge and supervision of their HLIs.

**18. Are international students allowed to apply to undergo the mandatory quarantine at home or their residence via Home Surveillance Order (HSO)?**

International students' applications to undergo the mandatory quarantine at home or their residences via HSO **may be considered** subject to the approval of MOH. A risk assessment will be conducted for every application received. The risk assessment takes into consideration the assessment of the vaccination status, the risk of COVID-19 spread, and the suitability of the home or residence as a quarantine location. HSO application needs to be sent via e-mail to [hso@moh.gov.my](mailto:hso@moh.gov.my) several days before the date of departure in order to get the approval from MOH.



**19. Are international students who are in transit to Sabah or Sarawak required to undergo a COVID-19 Swab Test at the International Entry Point?**

**YES.** Any international students who are in transit in KLIA/KLIA2 and will board a plane to go to Sabah or Sarawak are required to undergo a COVID-19 Swab Test at the International Entry Point in KLIA/KLIA2.

**20. Are international students who are in transit to Sabah/Sarawak allowed to undergo the mandatory quarantine at quarantine stations upon arrival in Sabah/Sarawak or are they required to undergo the mandatory quarantine at the quarantine station in Peninsula Malaysia?**

International students are **NOT ALLOWED** to transit to any destinations within Malaysia including the Federal Territory of Labuan, Sabah and Sarawak. They are required to undergo the mandatory quarantine upon arrival at the International Entry Point before continuing their journey to the intended destination. The following journey to the intended destination is subject to orders, rules and regulations stipulated by the respective State Governments.

However, for those who are allowed to undergo the mandatory quarantine at home or their own residences via the HSO, they are allowed to transit to any destinations within Malaysia including the Federal in 24 hours.

**21. What's next once the international students complete their mandatory quarantine stipulated by NADMA?**

HLIs are required to fetch their students who have completed their mandatory quarantine from the quarantine station and send them back to campus to continue their studies. The Release Order can be used for interdistrict and interstate travels.

**22. Do international students need to undergo isolation at their HLIs ?**

**NO.** International students only have to undergo the mandatory quarantine at the Quarantine Stations designated by NADMA.

**23. Do international students need to get a letter from foreign missions in Malaysia should they wish to leave Malaysia?**

**NOT NECESSARY.** International students only need to get an approval letter for interdistrict/interstate travels from the nearest Police Station. HLIs are requested to assist students in this matter.

**24. Are international students who have completed the mandatory quarantine required to get an approval letter from the Police Station for interdistrict/interstate travels?**

**NOT NECESSARY.** NADMA will issue a Release Order to the students and it can be presented to the officers on duty at roadblocks when interdistrict/interstate travels are required for students to be sent to their campuses.

**25. How can international students verify their COVID-19 Vaccination Certificates obtained outside Malaysia?**

International students are required to verify their vaccination with MOH according to the existing procedures in order to get a digital certificate for vaccination.

**For any further enquiries, please contact :**

- i. Coordinating Officers at your institution; or
- ii. MOHE's Hotline at 03-8870 6777 / 6949 / 6623 / 6628.

This FAQ will be updated from time to time according to the latest procedures, orders, rules and regulations set by the Government.

Latest update as of 14 September 2021



**JPT**

DEPARTMENT  
OF HIGHER  
EDUCATION



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